

Breakdown Cover

Insurance Product Information Document

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Company: Automobile Association Insurance Services Limited

Automobile Association Insurance Services Limited is an insurance intermediary authorised and regulated by the Financial Conduct Authority. Registered office: Fanum House, Basing View, Basingstoke, Hampshire RG21 4EA. England and Wales. We're on the Financial Services Register under registration number 310562.

Product: Roadside, National Recovery and At Home

The information provided in this document is a summary of the key features and exclusions of the policy and does not form part of the contract between us. Complete pre-contract and contractual information about the product is provided to you in your policy documents.

What is the type of insurance?

24/7 cover in the event your nominated vehicle breaks down at home, or at the roadside.



What is insured?

- ✓ Finding/diagnosing the fault with your vehicle
- ✓ Attempted repair of the fault
- ✓ Parts to repair the fault, up to the value of £5
- ✓ Recovery to any single UK destination of your choice, if we're unable to fix your vehicle at the roadside



What is not insured?

- ✗ Faults due to lack of routine maintenance
- ✗ Recovery of more passengers than the eligible vehicle is legally able to carry (up to a maximum of 7)
- ✗ Transportation of livestock



Are there any restrictions on cover?

- ! The vehicle must be roadworthy, within 3.5 tonnes and no wider than 2.55m
- ! No vehicle recovery following vandalism or an accident where you were at fault
- ! This cover is limited to 1 call-out per policy year



Where am I covered?

- ✓ Anywhere in the UK



What are my obligations?

- To keep your vehicle roadworthy, ensuring it's taxed, insured and with a valid MOT
- To ensure that repairs are made on your vehicle following service warnings or after our mechanic has attended your vehicle



When and how do I pay?

Payment is required before the policy starts using the same method of payment that you used to pay your car insurance policy.



When does the cover start and end?

The cover is for one year from the policy start date, or until your current car insurance agreement ends. Your period of cover is specified in your Statement of Fact.



How do I cancel the contract?

You can cancel this policy at any time by contacting our Insurance Team. Find all our contact details in your policy pack or policy booklet.