

Policy Summary

Please keep together in a safe place for future reference with your Policy Terms and Conditions and Policy Schedule.

Over 50s Life Insurance is provided by Legal & General.

This Policy Summary is only a brief guide to your cover and exclusions. You will find full details in your Policy Schedule and Policy Terms and Conditions which form the basis of our contract with you.

The Policy Schedule and Policy Terms and Conditions will be sent to you when your cover starts. Please check your Policy Schedule when you receive it for confirmation of the cover you've chosen.

Please contact us if you would like a copy of the Policy Terms and Conditions before then.

Legal & General Assurance Society Limited provides this insurance plan.

Over 50s Life Insurance

This is an important document, which you should read carefully so that you are aware of what you are buying and help you decide whether an Over 50s Increasing Life Insurance Plan or Fixed Life Insurance Plan is right for you.

The Over 50s Life Insurance is designed to meet the demands and needs of people aged 50 to 80 who don't have funds to help contribute towards funeral costs or to leave a gift to family, and want a cash sum to give to their loved ones when they die.

AA Introducing Life Insurance from Legal & General

Life Insurance introduced by the AA is provided by Legal & General. Under the agreement, the AA introduces its customers to Legal & General's Life Insurance products. Legal & General provide the product and any service related to it.

Unless otherwise indicated, all references to 'us', 'our' and 'we' in this Policy Summary indicate Legal & General.

We have designed these plans to provide life cover for the whole of your life.

Legal & General Assurance Society Limited provide these insurance plans.

The decision to take out a plan is yours, so it's very important that you are sure it meets your needs. Please make sure:

- You have read this Policy Summary carefully.
- You are eligible for the plan.
- You know what is and isn't covered by the plan.
- You choose a premium you can afford that gives you a cash sum that meets your needs.

The type of insurance and cover provided by the plans

The Over 50s Increasing Plan or Fixed Plan will pay a cash sum if you die after the first year of starting your plan. Your cover will continue for the rest of your life, provided you keep paying your premiums when they are due. You should read all the available information carefully to make sure the plan is right for you.

The **Increasing Plan** provides a cash sum which increases in line with inflation as measured by the Retail Price Index (RPI). RPI measures the changing prices of everyday household goods and services like food and energy bills, and shows how inflation rises over the years. We'll review your premium each year and it will increase by the change in the RPI, multiplied by 1.5.

If the change in RPI rises to over 10% the maximum increase in your cash sum will be 10% and the maximum increase in your premium will be 15%. If RPI is less than or equal to 0%, there will be no change in the cash sum and premiums will remain the same. We'll write to tell you of any changes at least three months before your plan's anniversary.

The **Fixed Plan** provides fixed premiums with a fixed cash sum that is paid out when you die.

Eligibility

You're eligible if, when you apply, you are:

- Aged 50 to 80.
- A UK resident and reside in the UK for at least 183 days a year.

Features and benefits

- Your acceptance is guaranteed with no medical or health assessment.
- Full cash sum payable after one year, regardless of the cause of death, or within one year due to accidental death. For details, please refer to the **'What exactly does 'accidental death' mean?'** section.
- Premiums stop at age 90, but your cover will continue for the rest of your life.
- You can help make sure that the cash sum reaches the people that you would like to protect by placing the plan in Trust.
- You can take out more than one over 50s plan as long as the total cash sum value for all your plans added together is not greater than £10,000. For existing plans taken out on or before 25 November 2017, please refer to your Policy Terms and Conditions for your total sum assured value. This will include any existing over 50s plans you may have with us. The cash sum value of your existing plan will be detailed in your Policy Schedule.

Additional features and benefits for Increasing Plan

- Your cash sum will be reviewed each year in line with the change in RPI.
- Following the annual plan review you can choose to decline the increase in your cash sum and premium. If you do:
 - your cash sum and premium will remain fixed at that value
 - you will not be able to restart the increases at any time; although
 - you may be able to reduce your monthly premium. If you reduce your premium your cash sum will also be reduced. Minimum premium applies. For further details please refer to your Policy Terms and Conditions.
- It's important if you choose to take out the Increasing Plan that you can afford the premiums, particularly taking into account that the premium will increase over the years.
- You need to pay the premiums when due. However, on your 90th birthday you stop paying premiums, but your cover will continue. This includes reviewing your cover in line with RPI every year for the rest of your life, as long as you haven't previously declined the annual premium review.

Additional features and benefits for Fixed Plan

- Your premium and cash sum amounts are fixed once the plan starts.
- You may be able to reduce your monthly premium as long as you have held your plan for at least a year. If you reduce your premium your cash sum will also be reduced. Minimum premium applies. For further details please refer to your Policy Terms and Conditions.

Exclusions and limitations

- If you die within one year of starting the plan we will not pay the cash sum but we will return any premiums paid. However, if you die as a result of an accident, then the full cash sum will be paid instead. There are further limitations to when we will pay the full cash sum. Please refer to the section titled **'What exactly does 'accidental death' mean?'**

Important information

- Depending on how long you live the total premiums paid to us may be greater than the cash sum payable on death.
- Inflation will, over time, reduce the value of the cash sum of your plan.
- If you stop paying your premiums when due, your cover will end 30 days after the first missed premium, and we won't give you any money back.
- This is not a savings or investment product, and has no cash value unless a valid claim is made.
- The plan is not designed to meet the full costs of a funeral, and does not guarantee to do so.

Additional exclusions and limitation for Increasing Plan

- If you decline the annual plan review then inflation will reduce the value of the cash sum.

Placing your plan in trust

After taking out an Over 50s Life Insurance Plan you may want to place it in Trust to ensure the proceeds reach the people you choose to receive the cash sum of the plan. If the plan is not placed in Trust the proceeds will be paid to your estate and may be subject to Inheritance Tax.

A Trust is a way of giving something of value (in this case a life insurance plan) for the benefit of others (the beneficiaries), but without giving them full access to and control over the plan. When placing the plan in Trust you specify that the pay out will go to the people you intend it to.

Placing your plan in Trust means that the payment to your beneficiaries is likely to be quicker, as the money will not go through probate. This is a legal process which confirms an executor's authority to deal with your possessions.

Once you have taken out your Over 50s Life Insurance Plan and you are still unsure as to whether to place your plan in Trust contact your legal or financial adviser for advice. If you have any questions about Trusts and would like some further information then please call us on **0370 010 4080** (we may record and monitor calls, and call charges will vary).

Please note, the Trust team will not be able to provide any legal or financial advice.

What is the overall cost of my plan?

As these plans are designed to last for the rest of your life, it's difficult to say exactly how much you will pay overall. This depends on the premium you choose and how long you live.

To help you we have used two examples below. These are based on a 65-year-old, non-smoker with a monthly premium of £20 and a cash sum of £3,851.

Increasing Plan example

If your starting monthly premium is £20 and you expect your plan to run for 10 years, your monthly premium would have risen to £29.71.

The total premiums you would have paid at the end of 10 years would be £2,948.64. (This is based on your premium increasing each year by one and a half times RPI.)

If your starting cash sum is £3,851 the total cash sum at the end of 10 years would have increased to £5,025.

This example assumes you do not decline the increases at any time and is based on RPI being 3%.

Fixed Plan example

If your monthly premium is £20 and you expect your plan to run for 10 years, the total premiums you would have paid would be:

£20 x 12 months x 10 years = £2,400

Your cash sum would remain unaltered at £3,851.

It is important to be aware that these are only examples.

What exactly does 'accidental death' mean?

If, during the first year of the plan, you sustain bodily injury* caused by an accident** which solely and independently of any other cause, results in death, and death occurs within 90 days of such an accident, then the cash sum will be paid.

We will not pay the cash sum if death occurs either directly or indirectly from:

- Self-inflicted injury, including suicide or attempted suicide.
- Taking part or attempting to take part in a hazardous sport or pastime.
- Taking part or attempting to take part in any aerial flight other than as a fare paying passenger on a licensed airline.
- Committing, attempting or provoking an assault or any criminal offence.
- War (whether declared or not), riot or civil commotion.
- Taking alcohol or drugs (unless these drugs were prescribed by a registered doctor in the United Kingdom).

* 'Bodily injury' means injury to the body (excluding sickness, disease or any degenerative process) resulting from external, violent and visible means.

** Accident means a sudden and unexpected event which happens after the start date of the policy set out in the Policy Schedule.

Funeral Benefit Option – provided by Dignity Funerals Ltd

If you choose a Fixed or Increasing Over 50s Life Insurance Plan, you have the choice to add the Funeral Benefit Option. Choosing this option means that your cash sum is paid directly to Legal & General's chosen funeral service provider, Dignity. When you die, Dignity will use the cash sum, along with the extra £300, to contribute towards your funeral costs.

Dignity is one of the leading providers of funeral related services in the UK, with a network of more than 790 experienced funeral directors.

- Choosing this option means that you agree to use a Dignity Funeral Director for your funeral.
- By choosing to 'charge' the cash sum from your policy to Dignity, an extra £300 will be provided to help towards your funeral costs when you die, on top of your cash sum amount. 'Charge' is a legal term meaning that the cash sum from your Plan is paid directly to Dignity, rather than to your estate.
- Dignity will only be obliged to provide funeral services up to the value of your Plan plus the £300 contribution where it is able to rely on the 'charge' over the plan. This means that you are only able to 'charge' the plan to Dignity where there are no other charges, assignments or trust arrangements affecting it.
- When you die, if the cost of the funeral is greater than the cash sum from your plan plus the extra £300 funeral benefit, your estate would normally need to pay the difference.
- If the cost of the funeral is lower than the cash sum plus the extra £300 funeral benefit, the remainder will be paid to your estate by Legal & General and may be subject to inheritance tax.
- If you (or your personal representative) cancel this charge before Dignity has been instructed to provide the funeral services, Dignity will release the charge and the £300 additional payment will no longer apply. If the 'charge' is removed and a payment is made to your estate, this could be subject to Inheritance Tax.
- Legal & General may pass on your personal information to Dignity and its related group of companies for the purpose of processing and administering the Funeral Benefit option.

- Dignity will provide a Welcome Pack within 28 days of applying, with all the information you will need, including a Funeral Organiser pack which includes contact details and instructions for your loved ones and executors. It is essential that this pack is passed to the person who will be organising your funeral so that they know exactly what to do when the time comes.
- If you die after the first year, we will pay the cash sum to Dignity. Dignity will then provide an additional contribution of £300 towards your funeral costs if they carry out your funeral.
- If you die within the first year due to an accident, we will pay the cash sum to your estate or next of kin. If you choose Dignity to carry out the funeral then they will provide an additional contribution of £300 towards your funeral.
- If you die within the first year for any reason other than an accident, we will refund any premiums you paid to your estate or next of kin. If you choose Dignity to carry out the funeral then they will still provide an additional contribution of £300 towards your funeral.

This agreement is governed by English Law.

Dignity will make every effort to excel in the service they provide however, if you feel they have not met your expectations, please contact their Client Liaison Officer who will acknowledge your complaint within two working days and do their utmost to ensure any complaint is dealt with as quickly and efficiently as possible. Contact details are as follows:

**Client Liaison Officer, 4 King Edwards Court
King Edwards Square
Sutton Coldfield, West Midlands, B73 6AP**

Telephone: **0800 731 0655**

Email: **clientrelations@dignityuk.co.uk**

Can I cancel my policy?

After we have accepted your application, you have 30 days to change your mind. If you cancel within this time we will refund any premiums paid. A cancellation notice will be sent once the plan has started. If you wish to cancel, send the notice back to us at:

**Life Premium Collections – Cancellations
Legal & General Assurance Society
Limited, City Park, The Droveaway
Hove, East Sussex, BN3 7PY**

If you cancel your plan after the 30 day period, we won't give you any money back and you can do so by writing to us at the above address.

How do I make a claim?

A claim can be made by contacting us on **0800 137 101**. We may record and monitor calls. Or please write to us at:

**Claims Department
Legal & General Assurance Society Limited
City Park, The Droveaway
Hove, East Sussex, BN3 7PY**

To enable us to process your claim we may need the following:

- The Policy Schedule
- The death certificate
- The name of the person making the claim and their entitlement to the cash sum (i.e. as next of kin or executor of the estate).

When we have received the above we will advise of any further requirements.

How do I make a complaint?

If you wish to complain about any aspect of the service you have received from us, or you would like a copy of our internal complaint handling procedure, please contact our Helpdesk on **0370 010 4080**. We may record and monitor calls. Call charges will vary.

Alternatively you can write to us at:

**Complaints Department
Legal & General Assurance Society Limited
Knox Court, 10 Fitzalan Place
Cardiff, CF24 0TL**

If you remain dissatisfied you can complain to:

**The Financial Ombudsman Service
Exchange Tower, London, E14 9SR**

Telephone: **0800 023 4567** or **0300 123 9123**

Email:

complaint.info@financial-ombudsman.org.uk

Website: **www.financial-ombudsman.org.uk**

Making a complaint will not affect your legal rights.

Online Dispute Resolution Platform

The European Commission has established an **Online Dispute Resolution Platform** (ODR Platform) at

<https://ec.europa.eu/consumers/odr/main/?event=main.home.show> that is specifically designed to help EU consumers who have bought goods or services online from a trader based elsewhere in the EU and subsequently have a problem with that online purchase. The ODR platform will refer your complaint to the Financial Ombudsman Service who will pass it on to Legal & General.

Financial Services Compensation Scheme (FSCS)

We are covered by the Financial Services Compensation Scheme (FSCS). You may be entitled to compensation from the scheme if we cannot meet our obligations. Whether or not you are able to claim and how much you may be entitled to will depend on the specific circumstances at the time.

For further information about the scheme please contact the FSCS at: **www.fscs.org.uk** or call them on: **0800 678 1100**.

FURTHER INFORMATION

The information detailed previously forms your Policy Summary. We have also chosen to make you aware of the following information, which we consider important:

LANGUAGE

The Policy Terms and Conditions and all communications will only be available in English. All communications from us will normally be by letter or telephone.

TAX

The amount paid on your death will normally form part of your estate, so may be subject to Inheritance Tax, unless you write your plan in Trust. How tax could affect you will depend on your individual circumstances. Tax legislation may change in the future.

LAW

This contract is governed by English law.

OUR REGULATOR

We are regulated by the Financial Conduct Authority and the Prudential Regulation Authority. We are registered on the Financial Services Register under number 117659. You can check this at register.fca.org.uk or telephone them on 0800 111 6768.

DIRECT DEBIT GUARANTEE



- This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits
- If there are any changes to the amount, date or frequency of your Direct Debit Legal & General Assurance Society Limited will notify you five working days in advance of your account being debited or as otherwise agreed. If you request Legal & General Assurance Society Limited to collect a payment, confirmation of the amount and date will be given to you at the time of the request
- If an error is made in the payment of your Direct Debit by Legal & General Assurance Society Limited or your bank or building society you are entitled to a full and immediate refund of the amount paid from your bank or building society
- If you receive a refund you are not entitled to, you must pay it back when Legal & General Assurance Society Limited asks you to
- You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.

Legal & General Assurance Society Limited

Registered in England and Wales number 166055. Registered office: One Coleman Street, London EC2R 5AA.
Legal & General Assurance Society Limited is authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority.