

Member Extras

Terms & Conditions

March 2018

Important information: Please read and retain

AA

Issue 4_0318

Welcome

Welcome to your AA Member Extras. You are entitled to additional benefits as well as the breakdown cover provided under your Membership. This booklet outlines the Terms and Conditions that you need to know about the great benefits that are available with your Membership and how to access them. Please ensure you read the Terms and Conditions of each benefit to understand where these are eligible.

The full Terms and Conditions of your AA breakdown cover can be found in the AA Membership Terms and Conditions booklet which can be viewed online at theAA.com/policy. Or, to receive a copy in the post, call us on 0343 316 4444.

Text Phone users can contact us using Next Generation Texting by prefixing any of our numbers with 18001. Information is also available in large print, Braille and audio on request. Please call for details on 0800 262 050.

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Vehicle Helpline and Garage Quote Checker conditions of use

- Advice is provided by the AA Vehicle Specialist help team to assist you regarding all motoring matters, service and repair queries.
- Vehicle Helpline and the Garage Quote Checker are provided by Automobile Association Developments Limited (trading as AA Breakdown Services).
- To use these services, please call 0370 142 0002, lines are open 7 days a week, 8am-6pm.
- Vehicle Helpline and the Garage Quote Checker are available to AA Membership policyholders only. You will be required to provide Your Membership number at the start of the call to verify Your Membership status.
- There are no restrictions to the number of times you can call, however Automobile Association Developments Limited (trading as AA Breakdown Services) reserve the right to withdraw the service if in our reasonable opinion we consider it is being misused and/or abused.

AA Enhanced Breakdown App conditions of use

- The app can only be used on iPhone or Android phones. The app is not available for other devices.
- All members have access to the following features: Fuel, Parking, Charging Points, Member Benefits, Garages, Traffic, Vehicle Management, Breakdown reporting and Route Planner.
- Fuel prices are limited to 5 searches every 24 hours.
- Some data is provided by third party suppliers. The AA cannot be held responsible for the accuracy of the information.
- Members with Hearing Impairments can activate the Text option in the App settings.

AA company details

Automobile Association Developments Limited, trading as AA Breakdown Services, is an insurer of breakdown assistance services cover that is exempt from authorisation under the Financial Services and Markets Act 2000. Registered office: Fanum House, Basing View, Basingstoke RG21 4EA. Registered in England and Wales Number: 01878835.

Automobile Association Insurance Services Limited is an insurance intermediary authorised and regulated by the Financial Conduct Authority. Registered office: Fanum House, Basing View, Basingstoke, Hampshire RG21 4EA. England and Wales. Company registration number 2414212.

Useful contact information

Vehicle Helpline	0370 1420 002
Garage Quote Checker	0370 1420 002
Breakdown Assistance in the UK	0800 88 77 66
AA Enhanced Breakdown App	Download from the AA.com/apps