

Motor Legal Protector Policy Summary

This is a summary of your Motor Legal Protector Policy. It does not contain the full terms and conditions which can be found in your policy wording. The period of cover is for 12 months following acceptance of the proposal form and payment of the premium or agreement to pay the premium.

This policy is suitable for someone seeking insurance cover for legal costs incurred pursuing a claim for the recovery of uninsured losses from the person responsible for the accident following a non-fault road traffic accident including personal injury.

SIGNIFICANT FEATURES AND BENEFITS	SIGNIFICANT EXCLUSIONS OR LIMITATIONS	POLICY SECTION
<p>This policy will cover you for</p> <ul style="list-style-type: none"> • legal costs (including opponents costs) up to £100,000 if the insured vehicle is involved in a non-fault accident with another vehicle, to pursue compensation for; • Loss of or damage to the insured vehicle; • Damage to any personal property owned by you or for which you are legally responsible whilst in or on the insured vehicle; • Death or personal injury to the authorised driver whilst in, on or mounting or dismounting from the insured vehicle; • Any other uninsured losses incurred as a result of the accident e.g. your policy excess, hire vehicle charges, loss of earnings. 	<p>This policy won't cover you:</p> <ul style="list-style-type: none"> • For any legal costs in excess of £100,000; • If your claim does not have reasonable prospects of success; • If the other driver cannot be traced or identified, or is not insured; • If the claim is not reported to us within 30 days of the accident; • If the authorised driver is not in or on the insured vehicle at the time of the collision; • If you appoint a solicitor without first obtaining our agreement; • If you incur costs before we appoint a solicitor to represent you. 	<p>Definitions: Limit of Indemnity</p> <p>Cover (c)</p> <p>Definitions: Insured Incident Exclusions: 3</p> <p>Exclusions: 7 Conditions: 8 (a)</p> <p>Definitions: Insured Incident, Insured Person & Insured Vehicle</p> <p>Conditions: 1, 2, 4, 8 (c)</p> <p>Exclusions: 1</p>

Claims Procedure

If you wish to make a claim you should contact the Claims agent on 0845 337 3794 or Sales agent who arranged cover for you.

Cancellation

Written confirmation of the cancellation of the policy may be given at any time by you or by us, as detailed in the policy wording under the heading 'Cancellation' shown within the policy wording. We will give you a minimum of 14 days notice of cancellation to enable you to find alternative cover. You may cancel the policy by contacting the Sales agent.

Cooling off Period

Before you accept our policy you have 14 days to review your policy wording. If you are not totally happy with the policy and you have not made a claim you can write to the Sales agent requesting that your insurance is cancelled and that any monies paid be returned. We will then cancel your insurance.

Complaints Procedure

If Your complaint is about the way a Policy was sold to You

If at any time You have any query or complaint regarding the way the Policy was sold, You should refer to the Insurance Intermediary who sold the Policy to You.

If Your complaint is in regard to a claim against the Policy

We always aim to provide a first-class service. However, if You should have a query or complaint regarding a claim against this Policy, You should address Your complaint to:

AmTrust Europe Legal Limited
1st Floor
11 St James Square
Manchester
M2 6WH

Tel. No. 0844 815 8500

We will contact You within five days of receiving Your complaint to inform You of what action We are taking. We will try to resolve the problem and give You an answer within four weeks. If it will take Us longer than four weeks We will tell You when You can expect an answer.

If We have not given You an answer in eight weeks We will tell You how You can take Your complaint to the Financial Ombudsman Service for review.

Once You have received Your final response from Us and if You are still not satisfied You can contact the Financial Ombudsman Service: Financial Ombudsman Service, South Quay Plaza, 183 Marsh Wall, London, E14 9SR. By telephone on 0800 023 4567 or 0300 123 9 123, or by Email complaint.info@financial-ombudsman.org.uk

This complaints procedure does not affect any legal right You have to take action against Us. You can check the above details on the Financial Services Authority Register by visiting the FSA website: www.fsa.gov.uk/register or by contacting the FSA on 0845 606 1234.

This policy is provided by:

AmTrust Europe Limited
4th Floor
Grange House
John Dalton Street
Manchester
M2 6FW.
Tel: 0844 815 8528

This policy is underwritten by: AmTrust Europe Limited, Market Square House, St James's Street, Nottingham, NG1 6FG. Tel: 0115 941 1022. Registered No: 1229676 FSA Registered No: 202189. Authorised and regulated by the Financial Services Authority.

You can check the above details on the Financial Services Authority Register by visiting the FSA website: www.fsa.gov.uk or by contacting the FSA on 0845 606 1234.